

General Frequently Asked Questions (FAQ)

1.	<p>What is Yellow Pages?</p> <p>Yellow Pages Digital https://yellowpages.my/ is the leading digital business directory in Malaysia with over 500,000 business listings under 16 main categories for ease of search, ensuring a smooth user experience when you use our platforms.</p>
2.	<p>How can I access Yellow Pages?</p> <p>You can access it via your browser on desktop and mobile devices.</p>
3.	<p>What are the key features that attract people to use Yellow Pages?</p> <p>Yellow Pages' fresh new look has an easy interface, its listing is trusted by many, with deals offered by Malaysian local businesses. With interesting articles as well as functions to store and share local businesses' business cards online and updated via mobile & web. Not only that, we are constantly enhancing the features to provide value for both users and advertisers.</p>
4.	<p>I have a business listing in Yellow Pages. How can I edit my business info?</p> <p>With our newly launched Advertiser Module business owners can make changes easily when logging into their business page. Kindly contact WeCare should you have any issues in editing your business info.</p>
5.	<p>How long will my business be listed in Yellow Pages?</p> <p>The subscription is auto-renewed. Minimum period for listing is for 12 months. Upon expiry of subscription or discontinue or termination of any package, the listing will still be in Yellow Pages but will be downgraded as a normal listing and will not enjoy the value added benefits of subscribing to the packages.</p>
6.	<p>Can I change my Yellow Pages username?</p> <p>Once the username is created, it remains as it is and cannot be changed. However, you may change/update your password via https://yellowpages.my/.</p>
7.	<p>Can I upgrade my packages?</p> <p>Yes, there are other packages available for purchase, to cater your business needs. However, your current package will not be refunded if it is within the minimum contract period.</p>
8.	<p>How do I get assistance for any enquiries?</p> <p>Email us at wecare.enquiry@tm.com.my or call us at 1-300-88-9355.</p>