

## Frequently Asked Questions (FAQ) for BUY & SELL

<b>ADVERTISER (TO SELL)</b>	
1.	<b>What is BUY&amp;SELL?</b> BUY&SELL allows advertiser/merchant (either company or individual) to promote and sell their product on Yellow Pages.
2.	<b>Who can become a seller?</b> Any register user can activate your advertiser profile and start to post ad or promote your products on yellow pages.
3.	<b>Does Advertiser need to subscribe to Yellow pages plan before selling a product?</b> Company is required to subscribe to Yellow Pages -packages before you can enjoy free postings in BUYSELL. And Validity for each free post is 30-days.  Individual advertiser can enjoy free posting as well after your profile is verified by Admin. Validity for each free post is 30 days
4.	<b>Does advertiser need to utilise an extra tokens to advertiser and sell their product?</b> No token will be deducted from the advertiser account for posting on BUYSELL during this promotion period.
5.	<b>How does Advertiser receive payment from buyer?</b> Payment arrangement must be agreed between buyer and seller on the products that they are posting. Yellow Pages is not responsible for any payment between seller and buyer.
6.	<b>Will Yellow Pages be providing the delivery service?</b> Delivery arrangement to be arranged by both seller and buyer. Yellow Pages is not responsible for any delivery service between seller and buyer.
7.	<b>Can advertiser edit the BUY/SELL post after published it?</b> Advertiser may perform free Editing within 24 hours upon publishing of their post.
8.	<b>Why advertiser do not see their post after submission?</b> Yellow Pages will publish the post once the company profile or individual profile is verified. Yellow pages admin will validate the profile and approve the posts within 1 to 2 working days.
9.	<b>Can advertiser sell any products, pre-loved, secondhand, brand new, retail product?</b> Yes, you may sell any brand new or pre-loved products as long as it is compliance with our Advertising Agreement Terms & Conditions.

<b>BUYER (TO BUY)</b>	
1.	<p><b>Do buyers need to register on Yellow Pages to see the product catalogue?</b></p> <p>Any visitors can view the list of products on BUYSELL, however only users who registered with Yellow Pages may log in to your account and submit your interest to seller through online enquiry form.</p>
2.	<p><b>If buyer wish to purchase the goods from merchant, what he needs to do?</b></p> <p>Any buyer may contact merchant directly through Call / SMS / WhatsApp or send online enquiry form by clicking "Make Offer".</p>
3.	<p><b>How do I make payment to seller?</b></p> <p>Payment method is agreed between you and seller. You may contact seller directly for payment arrangement. Yellow Pages is not responsible for any payment between seller and buyer.</p>
4.	<p><b>How about delivery of the product or services?</b> Delivery arrangement will be agreed by both seller and buyer too. Yellow Pages is not responsible for any delivery service between seller and buyer.</p>